

Medi-Cal covers one-third of all Californians while prioritizing efficient delivery of quality, affordable care.

The Affordable Care Act's (ACA) 2014 expansion of Medi-Cal significantly reduced California's uninsured population and expanded access to managed care to those who need it.

Scaling Up to Serve More Californians

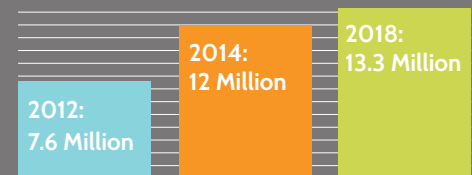
13.3 Million
Medi-Cal
Enrollees

81%:
10.9 Million
in Managed
Care

19%:
2.4 Million
in Fee-For
Service

88% of Californians say Medi-Cal is important to the state.

Medi-Cal Enrollment Growth



Between 2013 and 2014, Medi-Cal experienced the largest growth in the program's history as program enrollment increased by 4.5 million, or nearly 60%.

Caring for More Californians than Ever Before

The ACA significantly expanded Medi-Cal coverage eligibility and California's managed care plans have quickly scaled up to serve new populations while continuing to drive quality and affordability across the board.



Managed Care Delivers Cost Savings

Medicaid Managed Care leads to better care delivery and coordination and crucial cost savings—which allows the state to reinvest these dollars toward improving care for all beneficiaries.

- More predictable state budgeting
- More efficient use of taxpayer funds

Medi-Cal spending has grown more slowly than employer-based or individual coverage on a per-person basis.

Nationally, health plans saved Medicaid \$7.1 billion in 2016

Care Delivery: Local Options

Medi-Cal managed care plans are focused on meeting the unique needs of the populations they serve and, in recent years, have shifted contracting and care management models to better care for the expanded pool of beneficiaries.

Medi-Cal Managed Care is available in all 58 California counties under these four primary models of care:

- Two-Plan
- County Organized Health Systems (COHS)
- Geographic Managed Care (GMC)
- Regional Model (RM)

Sources: CA Dept. of Health Care Services, California Healthcare Foundation, Medicaid Health Plans of America, Manatt.

Medi-Cal Managed Care: Access to Benefits and Quality

Medi-Cal managed care patients have access to crucial health benefits that lead to better quality and efficiencies.

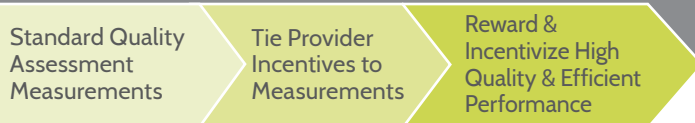
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|----------------------------|-------------------------------|---|
| ✓ Care Coordination | ✓ Access to Quality Providers | ✓ Timely Appointments & Services |
| ✓ Language Assistance | ✓ Coverage for Emergencies | ✓ 24-Hour Info. & Nurse/Advice Hotlines |
| ✓ Out-of-State Urgent Care | ✓ More Individualized Care | ✓ Strong Network of Hospitals & Specialists |

Innovative Programs. Proven Outcomes.

California's Medi-Cal managed care plans are increasing quality of care for beneficiaries. Innovation in and expansion of care is happening across the state. This is a snapshot of a few of the many ways plans are providing for Californians.

Prioritizing Quality and Efficiency

Health plans are rolling out innovative provider payment incentive programs—like pay for performance and shared savings—improving both the quality and efficiency of care delivered to members.



Driving Quality of Life

Community care programs pioneered by Medi-Cal managed care plans are increasing quality of life for patients.



Integrating Physical and Behavioral Health

By actively coordinating physical and behavioral health and providing linkages to social services, Medi-Cal plans are driving better outcomes.

Pre-ACA Care

- Physical & Mental health

Expansion of Care

- Social Services
- Long Term Services/ Support
- Housing
- Transportation
- Nutrition
- Caregiver Support
- Substance Abuse Assistance
- Behavioral Health

Increasing Quality Outcomes

- Improved Health
- Improved Wellbeing
- Better Quality of Life
- Efficient & Effective Resource Use
- Global Care Coordination

Focusing on High-Need Populations

1.4 Million

Dual Eligibles in California

68% Have 3+ Chronic Conditions

Higher-Need
Higher-Cost Population

To help this high need population, California has created the, Cal MediConnect program which offers 415,000 patients eligible for both Medicare and Medi-Cal (Dual Eligibles) in seven pilot counties better access and fully coordinated care through managed care plans.

Cal MediConnect enrollees have access to a full array of providers, supports, and services based on their needs, helping them stay in their homes, manage their medications and chronic conditions, and avoid institutional care.

Results:

- ➔ Reduced hospitalizations
- ➔ Reduced ER visits
- ➔ Better patient outcomes

80% of Cal MediConnect enrollees are satisfied with their health care