

# CALIFORNIA'S HEALTH PLANS WORKING FOR YOU

Health insurance plans provide Californians with access to quality care, choices in provider networks, comprehensive benefits, and the sense of financial security and peace of mind that they're covered for a wide variety of medical services, whether they're facing a sudden medical emergency, managing a chronic illness or maintaining a healthy lifestyle.

## We Bring: Coverage and Satisfaction

While the costs of medical care remain a concern, most Californians are satisfied with the health care system, the health care they receive and their health insurance plan.

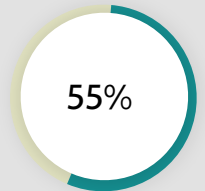
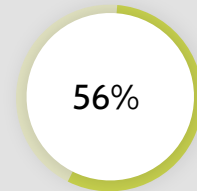
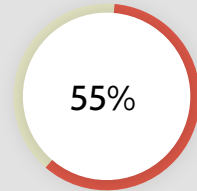
### More Californians Are Insured

Today, about **93 percent of Californians have health coverage**. California has seen significant improvement in the number of insured residents since 2014, when the Affordable Care Act (ACA) expanded coverage. In 2013, only 82.5 percent of Californians were insured. Much of the coverage gain is due to increased enrollment in Medi-Cal, while Covered California continues to see robust enrollment.

### How Consumers Access Coverage

- Employer
- A Family Member
- Covered California, California's individual insurance marketplace
- Medicare
- Medi-Cal

### \*Majority of Californians Favorably View



## We Bring: The Benefits that Matter Most to Consumers

When it comes to health care, California health plans have individuals and families covered, offering the essential benefits that matter most to people at every stage in life. Many health plans go above and beyond the basics, providing individuals and families with extensive benefits, more choices and added convenience and technology to improve their experience.

### Essential Benefits

Californians view insurance benefits as either very important or absolutely critical.\*



89%

Hospitalization



89%

Prescription Drugs



86%

Preventive Services



82%

Maternity & Newborn Care



81%

Pediatric Care



78%

Behavioral Health Services

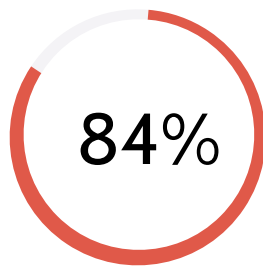
## We Bring: Access to Quality Health Care and Choices

Health insurance plans provide access to the benefits, provider networks and services that individuals and families need to manage their health and wellness for today and tomorrow.

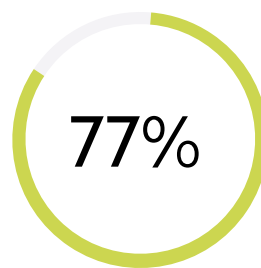
### We've Got You Covered

California is home to world-renowned doctors, hospitals and health care systems, so health plans are able to guide their members to leading providers and innovative treatments and services. Whether health plans in California are assisting their members in finding a specialist, managing a chronic condition, or following up after a hospitalization, they are dedicated to helping their members coordinate and successfully navigate their care among doctors and other providers.

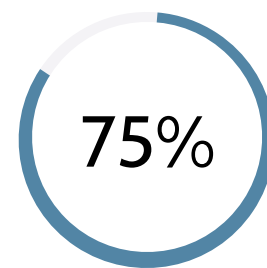
### CA Voter Opinions: \*



Quality of health care is excellent or good



Health plan is easy to navigate

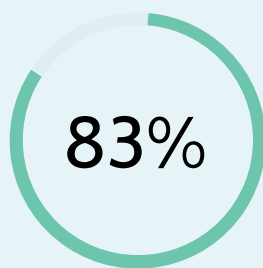


Have a lot or right amount of choice in providers

## We Bring: Financial Security and Peace of Mind

Having health insurance brings consumers peace of mind that they'll have access to health care services and providers when they need it. People also value the sense of financial security they get from knowing – in the event they themselves or a family member becomes seriously ill – they will be able to receive the medical care necessary without facing a devastating, out-of-pocket financial burden. Health insurance is especially critical for people with chronic conditions who can depend on the medical services health plans consistently and reliably provide to meet their needs.

### CA Voter Opinions: \*



Agree that health insurance offers a sense of financial security



Say health insurance is especially critical for people with chronic conditions

## Who We Are

The California Association of Health Plans (CAHP) is a statewide trade association that represents 48 full-service health plans that provide high-quality, affordable and accessible health care to more than 25 million Californians.

\* California Voter Survey

On behalf of the California Association of Health Plans, David Binder Research conducted a statewide survey on the California health care system, the health care they receive and their health plan, from January 31st through February 7th, 2018.